

# Link TRANSIT

ride • enjoy • connect

## CUSTOMER COMMENT FORM

Link Transit  
P.O. Box 1358  
Burlington, NC 27216

Phone: 336-222-5465  
Fax: 336-222-5004  
info@linktransit.org

NAME\* \_\_\_\_\_ PHONE\* \_\_\_\_\_

ADDRESS \_\_\_\_\_ CITY, STATE, ZIP CODE \_\_\_\_\_

BIRTH DATE \_\_\_\_\_ EMAIL ADDRESS \_\_\_\_\_

**TYPE OF COMMENT/CHANGE (SELECT ONE):**

- General Service/ Expansion/ Change
- Compliment
- Complaint

**WHICH ROUTE IS YOUR COMMENT ABOUT?**

- Red
- Blue
- Green
- Orange
- Purple

**WHERE IS THE CHANGE REQUESTED?**

- Street
- Intersection
- Stop
- Other

**PLEASE SPECIFY THE CHANGE LOCATION (USE SPECIFIC ADDRESS/LANDMARK/DESTINATION):**

**WHY IS THE CHANGE OR ADJUSTMENT NEEDED (PLEASE CHECK ALL THAT APPLY):**

- To increase ridership
- To improve safety
- To improve access for riders
- To expand the route
- To expand service hours
- Bus stop not needed
- Other

**PROVIDE YOUR RECOMMENDATION/ OTHER INFORMATION THAT WILL HELP US RESOLVE OR RESPOND TO YOUR REQUEST:**

**HOW WOULD YOU PREFER WE RESPOND TO YOUR REQUEST?**

- Email
- Phone Call
- US Mail
- No Response Necessary

Please return by mail (P.O. Box 1358, Burlington, NC 27216), email (info@LinkTransit.org), or in person (237 W. Maple Ave.)